ARTIFICIAL INTELLIGENCE FOR PUBLIC SERVICE

FEB. 3–4, 2025
FEB. 10–11, 2025

Course Duration: 2 half-days
Cost: 295$
Method of Delivery: Online via Microsoft Teams
Course Availability: English and French
Maximum Participants: 30

Course Description

This intensive course is designed to provide public sector employees with a comprehensive understanding of Artificial Intelligence (AI). The training is structured to cover theoretical foundations on the first day and practical applications on the second day, with a specific focus on public sector workflows.

Day 1: Theoretical Insights

- Understanding AI: An introduction to AI technologies and their potential impact on public service.
- Ethical Considerations: Discussion on the ethical aspects of AI, including privacy, transparency, and fairness.
- AI Tools Showcase: Exploration of current AI tools and technologies that are transforming government operations.

Day 2: Practical Applications

- Financial Analysis: Practical examples of how AI can be used to enhance financial analysis within the public sector, including budget forecasting, fraud detection, and expenditure tracking.
- Writing (Emails, Summaries, Presentations): Hands-on exercises demonstrating AI tools that assist in writing tasks, such as drafting emails, creating summaries, and preparing presentations efficiently.
- Employee Training: Integration of AI in employee training and onboarding, including personalized learning experiences, automated training content delivery, and performance tracking.

Objectives

- Equip public service employees with a robust understanding of AI.
- Explore ethical frameworks and practical considerations for AI in public service.
- Provide hands-on practice with AI tools that can be implemented in government workflows, focusing on financial analysis, writing tasks, and employee training.

Target Audience

This course is ideal for public sector managers, policymakers, and administrative staff who are involved in or interested in integrating technology into government services.

Methodology

The course combines lectures, interactive discussions, and practical workshops to ensure an engaging learning experience. Participants are encouraged to bring real-world challenges to the workshops for discussion and to develop practical AI-based solutions.

Expected Results

Participants will leave with a solid understanding of how AI can enhance efficiency and decision-making within government settings. They will gain both theoretical knowledge and practical skills that can be immediately applied to their daily tasks.

Samson