

Patricia Jaton



Coach

Learning Services
and Talent Management

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Coaching is about helping people see their strengths more clearly, overcome what's holding them back, and step forward with confidence. It's a privilege to be part of that process.

Biography

Patricia, a former Vice President in the Public Service of Canada with over 20 years of experience in the executive rank, has extensive knowledge and expertise in areas such as executive/leadership development, conflict resolution, values and ethics, employee and organizational effectiveness, and transformational initiatives related to organizational culture. She currently works with various clients as a professional coach and consultant, focusing on people and their growth.

Throughout her 34-year career, Patricia has been instrumental in creating and implementing numerous people-centric programs and services. Notably, she served as Health Canada's first Ombuds in the early 2000s. Additionally, from 2017 to 2021, she contributed to Public Service-wide HR policies and guidance as the Vice President of Policy and Communications at the Public Service Commission. During her tenure at the Canada School of Public Service, Patricia was responsible for overseeing leadership development programs. Additionally, from 2011 to 2017, she served as the Deputy Secretary to the Governor General, which enabled her to engage in both national and international affairs. The various positions she held across several departments allowed her to gain substantial experience and expertise in managing a wide range of complex and sensitive people management issues.

Patricia is known for her collaborative approach with stakeholders and partners, and her communication and writing abilities in both official languages. Patricia is an ICF accredited professional coach who provides mentoring and career management services, including executive-level interview preparation.

Patricia holds a university degree from Université de Sherbrooke and a University Certificate in Organizational Values and Ethics from Carleton University. She completed training recognized by the ICF to work as a professional coach and by the International Ombuds Association to serve as an ombuds. Additionally, she is certified to administer and interpret the Leadership Circle Profile (LCP), a 360-degree leadership assessment tool, and the EQ-I, and has a Certification in Creating Positive Change from The Change Lab in Australia.